

## **Comments from our customers**

"Thank you for the wonderful job you and your team did for the Advocate Good Shepherd Hospital event October 16. The evening was an overwhelming success and would not have been possible without the organization, expertise, and attention to detail provided by you and your dedicated staff...Your audio-visual skills and knowledge, as well as your passion for what you do, were clearly evident throughout the day. We enjoyed working with you very much and hope to work with you again soon."

-Jean Marie Saidler, President, JMS Consultations, Inc.

"Tim and John always anticipate our clients' audio-visual needs. Thanks for explaining the technical aspects of our purchases in plain-spoken English, instead of geek-talk. We will continue to rely on you for our conferences!"

-Kristin Horstman, The ARDEL Group

"We did it! Kudos to you and your team for a job well done . . . I have been impressed at how you are able to continuously cut your competition's proposals by large margins and yet provide quality end results."

-Sue Ellen Hollingshead, the Pampered Chef

"When we were considering installing our audiovisual systems and Tim told me he could take care of that, I jumped at the chance.

Novatoo is quick, efficient, always on time, and they always go the extra mile for us. Their pricing is fair. They're good people. I trust them."

—Tom Stahl, Director of Sales, The Hampton Inn and Suites of Aurora, Illinois

"Novatoo recently installed a new sound system in our football stadium. It sounded terrific in the stands, but we needed to increase the volume to the standing room crowds we get in the end zones. We called after our first game and they were out immediately. Santo made some adjustments before our next game and then came to the game to hear how it sounded with a big crowd. He determined that we needed a larger amplifier, switched it out that week, then came back for the third game to make sure it was working the way we wanted it to. We're just really

-Brian Waterman, Assistant Principal for Operations, Glenbard North High School, Carol Stream

"I've known Santo for 12 years. He's done work for me at the country club, the restaurant and my home, from installing speakers to setting up an AV system for 500 people. Everyone I recommend him to speaks very highly of his work. He's a good man."

-Mike Schwind, Partner, Solace 601 Restaurant, Addison

**"Your help** made our recent trade show a tremendous success. Tim Novak made several suggestions on site that made a huge difference in the flow in and out of our booth as well as the quality of the projected image. We are so glad to be doing business with your group!"

-Salvatore R. Swanton, President, Swanton Video Media, Inc.

pleased. The customer service they provided was awesome."

