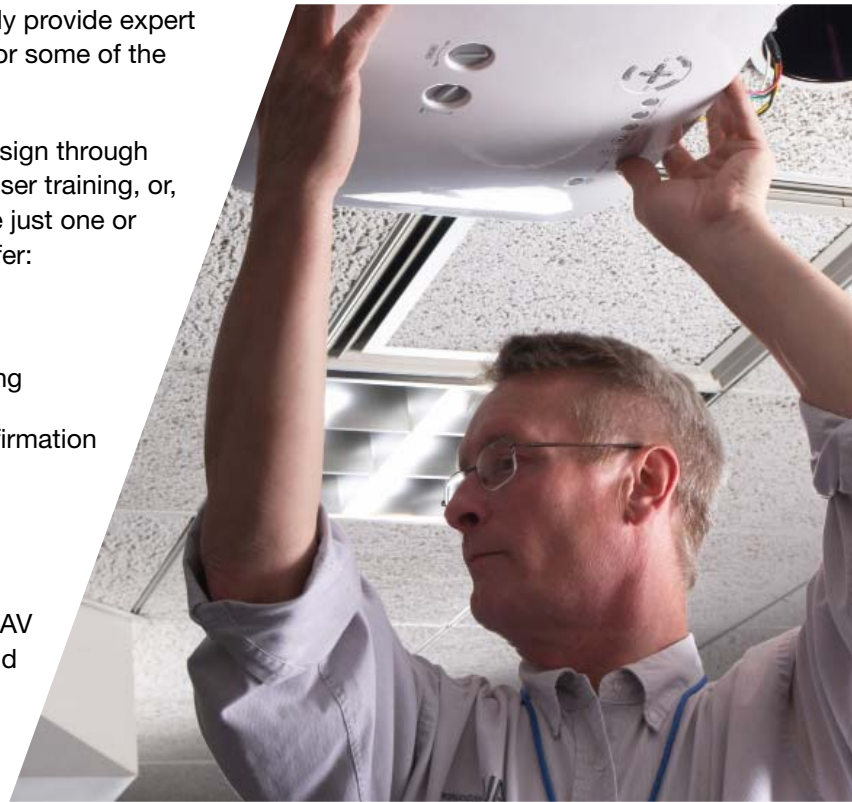# Design & Installation Service

Design – Installation – Project Management – Commissioning – Training

AV TechSource engineers regularly provide expert installation and related services for some of the nation's largest AV integrators.

We can take your project from design through installation, commissioning and user training, or, depending on your needs, handle just one or two phases of any project. We offer:
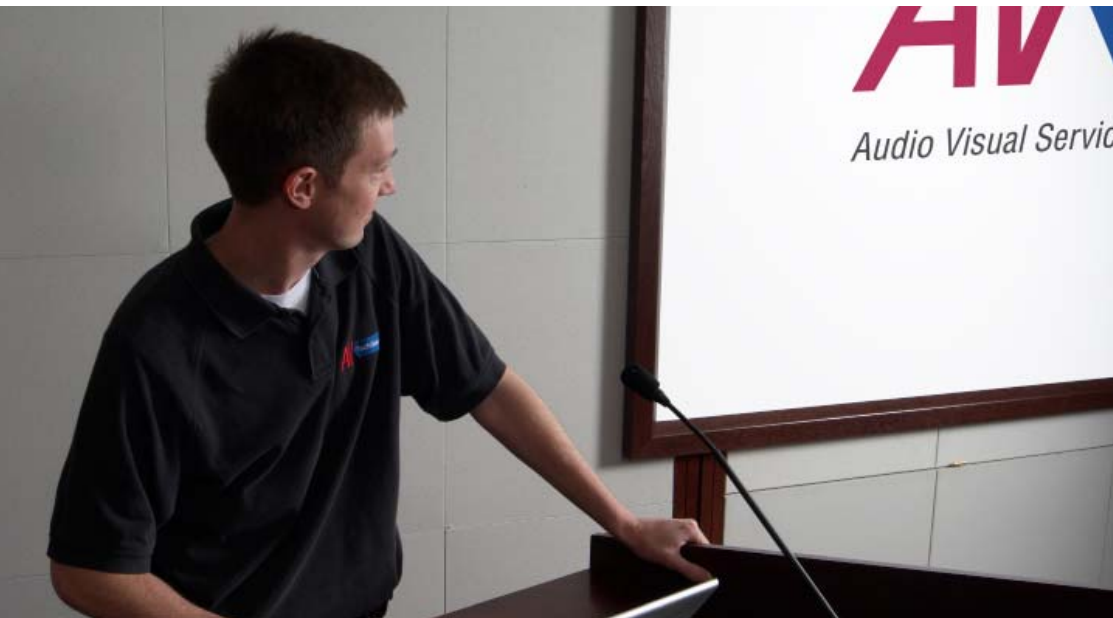
- Installation services

- AV system design & engineering

- System commissioning & confirmation

- User support

- User training

Anywhere you have an integrated AV system, we can install, service and maintain it for you.

Our system design services include

- Site inspection / site survey provided by highly trained, highly experienced engineers

- Needs analysis to ensure that your new system will work well for all users

- AV system design holding to the latest industry performance benchmarks

- CAD drawings following AV and architectural industry standards

- AV system engineering

- Programming of control systems, videoconferencing systems, DSPs and other gear

- Preparation of bid specs and documentation

Our AV system installation services

- Installation labor at your site or your client's site

- Field service and field programming to solve any unforeseen problems

- Project management

- 24/7 availability if needed

- Fully insured

- Flexible warranty terms, depending on your needs and your budget

Commissioning and confirmation services

- Identification and resolution of issues caused by defective products, cabling, programming or design errors

- Setup and connection of video conferencing and audio conferencing systems, including optimization of their performance

- Setup and tuning of sound systems, including digital signal processors (DSPs) to ensure the best performance for a conference room or classroom

- Setup, calibration and matching of video projectors, videowalls and flat screen displays for the best possible images

- Finalization of the programming of your control system. We will work with the AV system's end users to be sure control screens make sense and meet their needs.

Training and suport services

- End user training sessions custom designed to fit the needs of staff and the individual AV system.

- Training of technical personnel to aid them in supporting an AV system.

- On-site service and maintenance agreements

Working with AV TechSource

If you are an AV integrator, call us for a single project or to discuss a long-term relationship.

If you are an IT, AV or facilities manager looking for an AV system installation or installation of a single piece of gear, call us as well. We will work with one of our strategic partners to provide a complete hardware and service package, or we can provide just the technical support or service you require. Most often, we will exceed your expectations.